

## MCKESSON EMPLOYEES' FCU & WESTERN HEALTHCARE FCU MERGER FREQUENTLY ASKED QUESTIONS

**Q: Why a merger?**

A: *Both credit unions share similar visions and values. Merging McKesson Employees' FCU with Western Healthcare FCU will enable the Credit Union to leverage the combined resources of both organizations to offer more competitive financial products and services to the united membership.*

**Q: What will happen to my money?**

A: *Nothing. Your membership account will remain safe and secure, backed by the National Credit Union Administration (NCUA).*

**Q: What will happen to my account at McKesson Employees' FCU?**

A: *Your membership account and the great member service you receive will remain unaffected and uninterrupted—it's business as usual.*

**Q: Will I need a new Visa card, debit card, and checks?**

A: *Your current cards and checks will continue to work as usual.*

**Q: How will this affect my online banking and Bill Pay?**

A: *This will not impact online banking or Bill Pay.*

**Q: Do I need to notify my Payees?**

A: *Not at this time.*

**Q: What about the branch?**

A: *Our office at Walnut Creek will remain open and continue to serve the membership as usual.*

**Q: Will I still have access to ATMs nationwide?**

A: *Yes, you will still have access to cash at more than 30,000 ATMs across the country.*

**Q: Will I still have access to Shared Branches?**

A: *Yes, you can continue using Shared Branch services at more than 5,600 Shared Branch locations nationwide.*

**Q: Will I be able to access my account at Western Healthcare FCU?**

A: *Not at this time. We are still very early into the merger process and both credit unions will continue to operate independently of one another.*

**Q: Will any of the Credit Union's contact information change?**

A: *All of our existing contact information—phone and fax numbers, address, website, email, social media—will remain the same.*